

AGENDA

08.50	INTRODUCTION AND FOURTH QUARTER UPDATE
09.30	CURRENT STATE AND OUR WAY FORWARD
10.10	OUR FINANCIALS
10.40	COFFEE BREAK
11.00	SUSTAINABILITY
11.30	SCANDIC GO
11.50	CONCLUDING REMARKS AND Q&A
12.15	LUNCH

Jens Mathiesen, Jan Johansson

Jens Mathiesen

Jan Johansson

Vanessa Butani

Svein Arild Steen-Mevold

Jens Mathiesen







SALES GROWTH 5.1%

ADJUSTED EBITDA 504 MSEK (487)

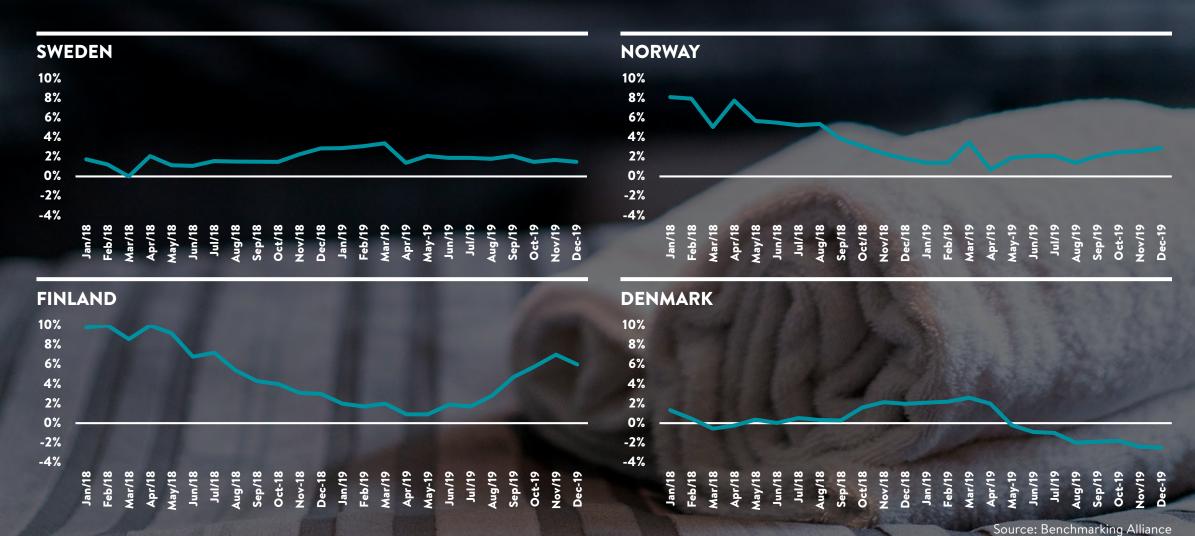
STRENGTHENED PORTFOLIO MANAGEMENT

LAUNCH OF SCANDIC GO

PROPOSAL TO RAISE DIVIDEND TO 3.70 SEK (3.50)



LTM MARKET REVPAR DEVELOPMENT - CONTINUED STRONG IN FINLAND



SCANDIC REVPAR VS THE MARKET IN Q4



MAIN PORTFOLIO CHANGES IN Q4

- Opening of Scandic Royal Stavanger with 215 rooms
- Agreement for Scandic Avenue, a new congress and meeting hotel in central Helsinki with 350 rooms to open in 2022
- Agreement for new hotel in Örebro with 160 rooms to open in 2022
- Exit of Scandic Lappeenranta and Seurahuone in Finland with 213 rooms in total

Picture: Scandic in Örebro

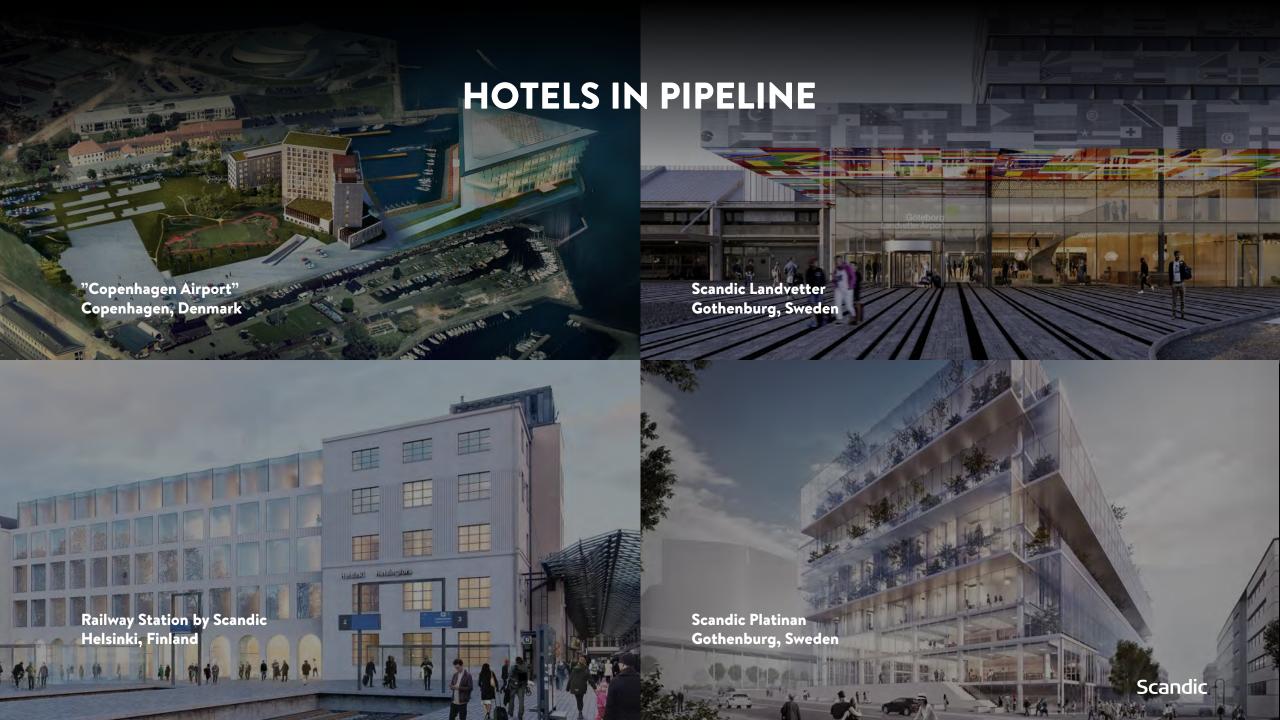
NET PIPELINE CORRESPONDS TO 11% OF THE EXISTING PORTFOLIO

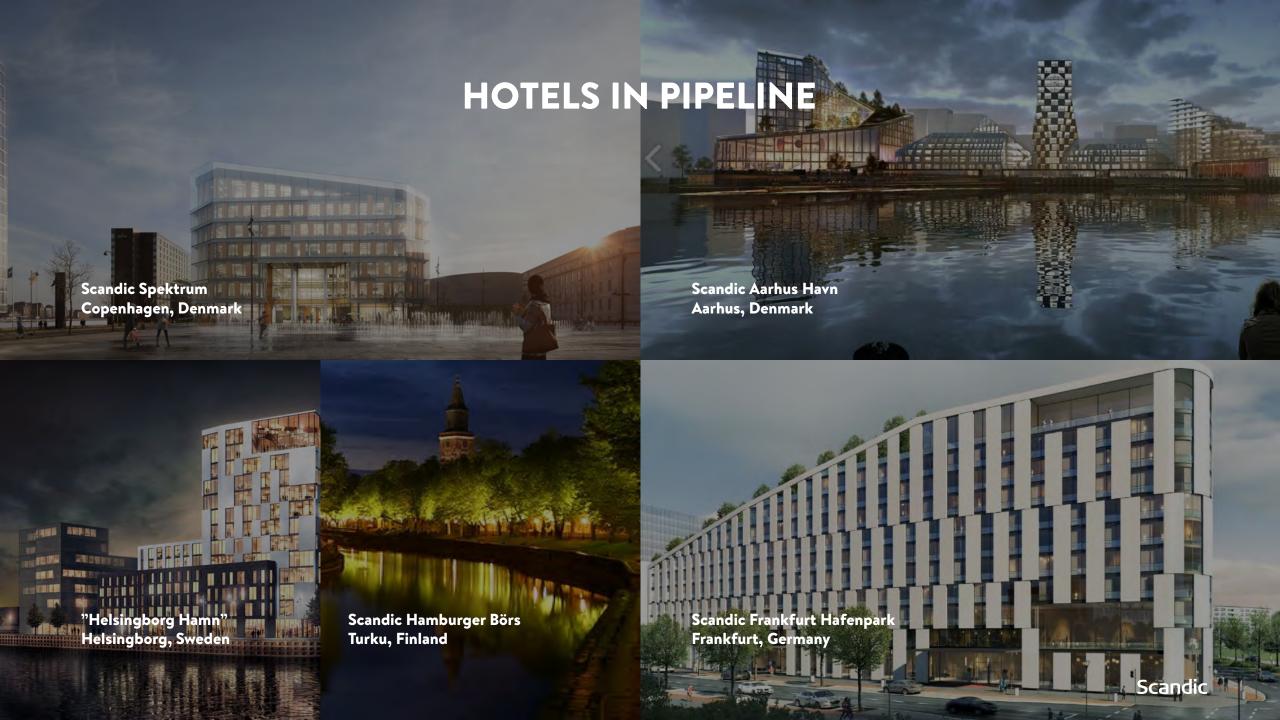
	Hotels	Rooms	Share of current portfolio
Signed gross pipeline	18	6,212	11.8%
Decided exits	-3	-330	
Net pipeline	15	5,882	11.1%
Current portfolio	268	52,755	

VERY STRONG PIPELINE FOR 2021 AND 2022

PIPELINE FOCUSED ON ATTRACTIVE LOCATIONS IN KEY DESTINATIONS

Year	Hotel	Destination		# Rooms	% of existing portfolio/year
Q1 2020	Scandic Voss	Voss, Norway	New	220	
Q2 2020	Scandic Pasila	Helsinki, Finland	Take-over	178	0.8%
Q1 2021	Scandic Nørreport	Copenhagen, Denmark	New	100	
Q1 2021	Scandic Landvetter Airport	Gothenburg, Sweden	New	223	
Q1 2021	Scandic Helsinki Railway Station	Helsinki, Finland	New	491	
Q1 2021	Scandic by Copenhagen Airport	Copenhagen, Denmark	New	357	
Q1 2021	Scandic Sortland	Sortland, Norway	New, franchise	130	
Q3 2021	Scandic Spectrum	Copenhagen, Denmark	New	632	
Q4 2021	Scandic Hamburger Börs	Turku, Finland	Take-over	272	4.2%
Q1 2022	Scandic Örebro Central	Örebro, Sweden	New	160	
Q1 2022	Scandic Helsingborg Harbour	Helsingborg, Sweden	New	184	
Q1 2022	Scandic Platinan	Gothenburg, Sweden	New	451	
Q1 2022	Scandic Ferrum	Kiruna, Sweden	New	230	
Q2 2022	Scandic Macherei	Munich, Germany	New	234	
Q3 2022	Scandic Trondheim	Trondheim, Norway	New	425	
Q3 2022	Scandic Avenue	Helsinki, Finland	New	350	3.9%
Q1 2023	Scandic Hafenpark	Frankfurt, Germany	New	505	0.9%
Q1 2024	Scandic Aarhus Harbour	Aarhus, Denmark	New	485	0.9%
	Ongoing extensions			585	1.1%
	Exits			-330	-0.6%
	Total net pipeline			5,882	11.1%





STRENGTHENED PORTFOLIO MANAGEMENT

- Svein Arild Steen-Mevold appointed as Chief Portfolio Officer with overall responsibility for portfolio development and management
- Coordinating our expertise in everything from lead generation, contract and project management, design & configuration

LAUNCH OF SCANDIC GO

- New brand with lean customer offering with focus on city locations
- A complement to our existing portfolio of full-service Scandic hotels
- With Scandic GO we expect to double our yearly rooms growth in the Nordics
- Higher share of rooms business means higher margins and capital efficiency
- Initial launch of five hotels

FINANCIAL UPDATE

Jan Johansson, CFO

Scandic

CONTINUED LIKE-FOR-LIKE GROWTH IN Q4

	Oct-Dec 2019	Oct-Dec 2018	%	Jan-Dec 2019	Jan-Dec 2018	?
Net sales	4,831	4,595	5.1%	18,945	18,007	5,2%
FX	33		0.7%	239		1.3%
Organic growth	203		4.4%	699		3,9%
New hotels	169		3.7%	626		3,5%
Exited hotels	-68		-1.5%	-195		-1.1%
Like-for like	102		2.2%	268		1.5%

LFL SALES GROWTH PER SEGMENT:

	Q4	FY
Sweden:	1.5%	1.6%
Norway:	-0.6%	0.3%
Finland:	8.0%	4.3%
Other Europe:	-0.1%	-0.9%

Q4: MARGIN IMPROVEMENT IN FINLAND AND NORWAY

Oct-Dec MSEK	Net sales		Adjusted EBITDA		Adjusted EBITDA, %	
	2019	2018	2019	2018	2019	2018
Sweden	1,622	1,621	239	244	14.7%	15.1%
Norway	1,277	1,260	115	100	9.0%	7.9%
Finland	1,222	1,084	216	186	17.7%	17.2%
Other Europe	710	630	60	76	8.5%	12.1%
Central costs & group adjustments	-	-	-126	-119	-	-
Group	4,831	4,595	504	487	10.4%	10.6%
Group January-December	18,945	18,007	2,046	1,957	10.8%	10,6%

IMPROVED MARGIN IN FINLAND AND NORWAY

Q4 2018 POSITIVELY IMPACTED BY ONE-OFFS IN FINLAND

UNDERLYING EPS DEVELOPMENT

SEK	October-December		January-December	
	2019	2018	2019	2018
Reported EPS	1.21	1.59	7.01	6.54
Effect from finance lease	-0.63	-0.08	-2.14	-0.26
EPS excluding finance lease	1.84	1.67	9.15	6.80
Items affecting comparability	0.01	-0.17	1.66	-1.07
EPS excluding finance lease and items affecting comparability	1.83	1.84	7.49	7.87

LAST YEAR'S NUMBERS
POSITIVELY INFLUENCED
BY ONE-OFFS, THUS
UNDERLYING EPS
GROWTH WAS 4%

3.70 SEK (3.50)

IMPROVED CASH FLOW

	2019	2018
Adjusted EBITDA	2,046	1,957
Change in working capital	158	45
Paid tax, interest, pre-opening and other items	-499	-485
Cash flow from operations	1,705	1,517
Investments in existing operations	-793	-840
Free cash flow before expansion capex	912	677
Acquisitions/disposals	232	-38
Expansion capex	-367	-376
Free cash flow	777	263
Net debt	3,497	3,837
Net debt/Adjusted EBITDA	1.7	2.0

IMPROVED WORKING
CAPITAL DEVELOPMENT
AND LOWER CAPEX

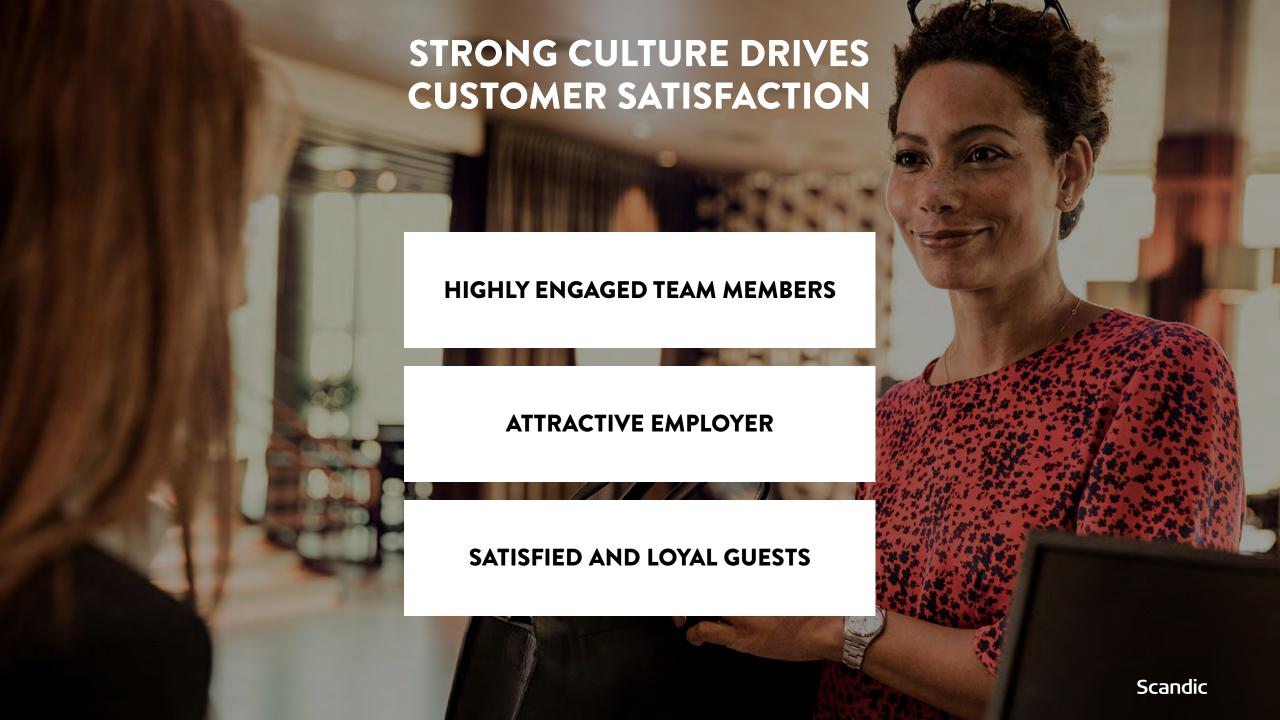
FINANCIAL CAPACITY TO SELF-FUND INVESTMENT OPPORTUNITIES

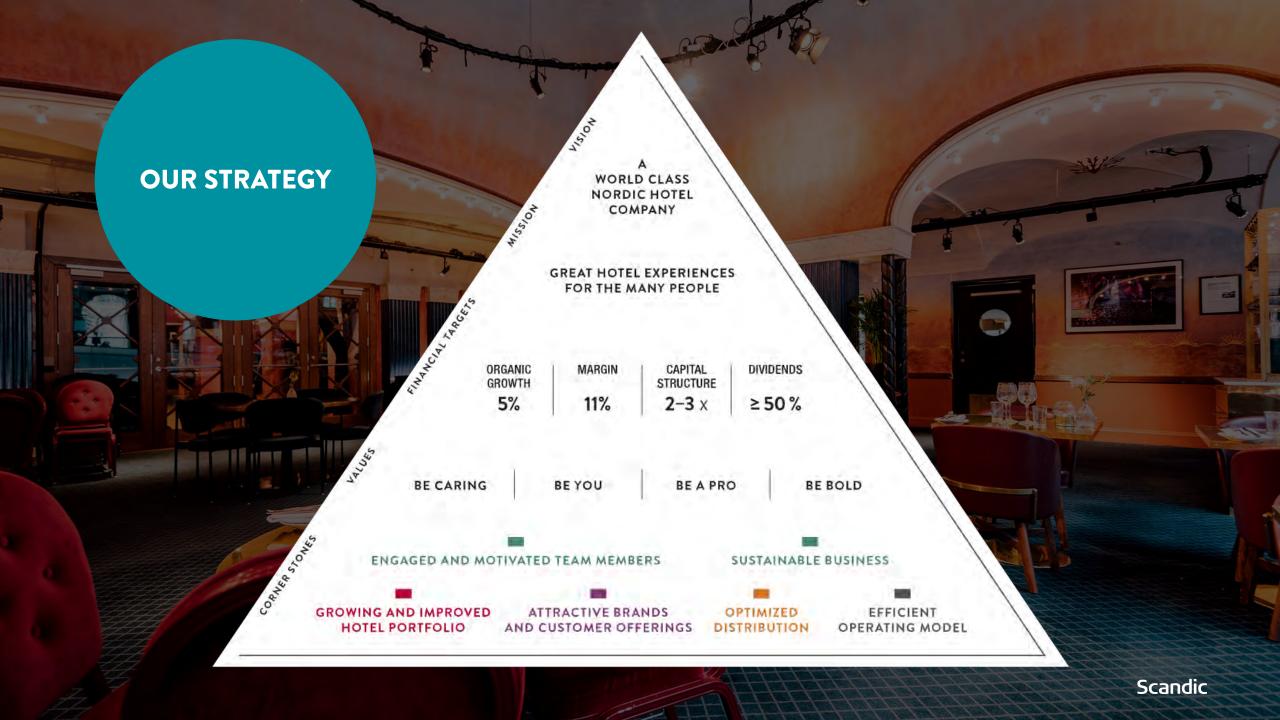














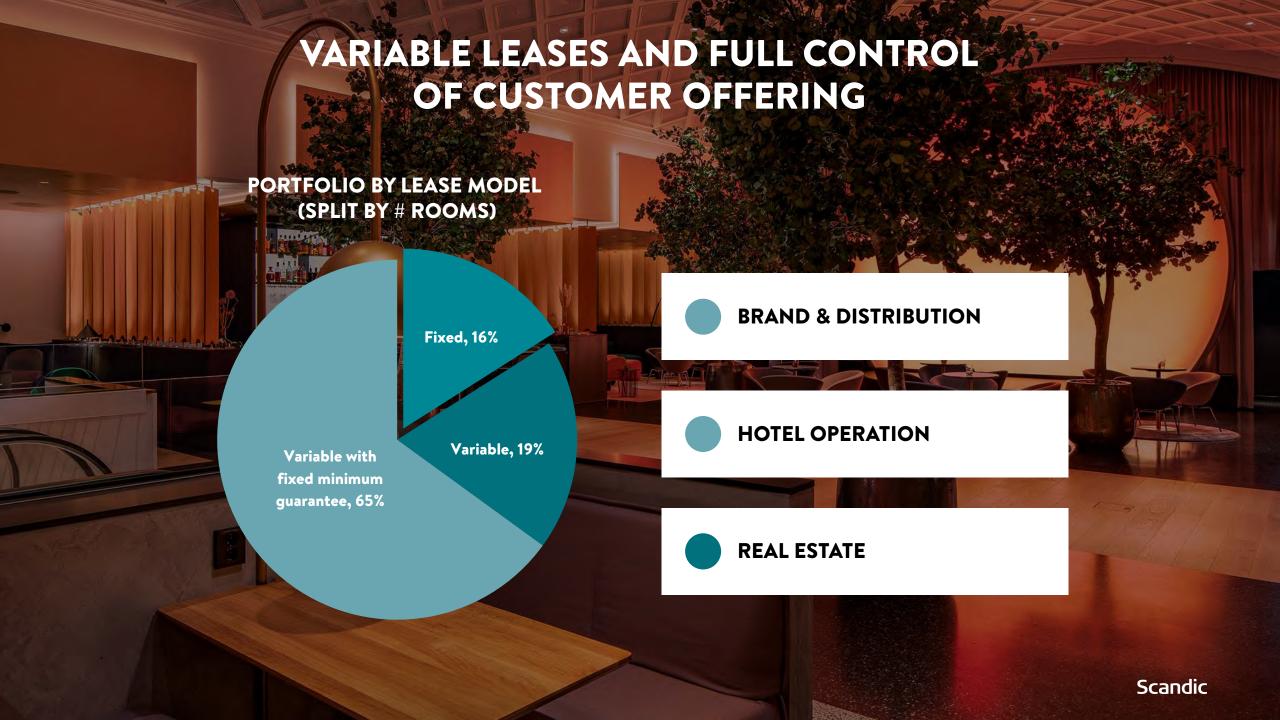
2019 WAS A YEAR OF REFOCUSING

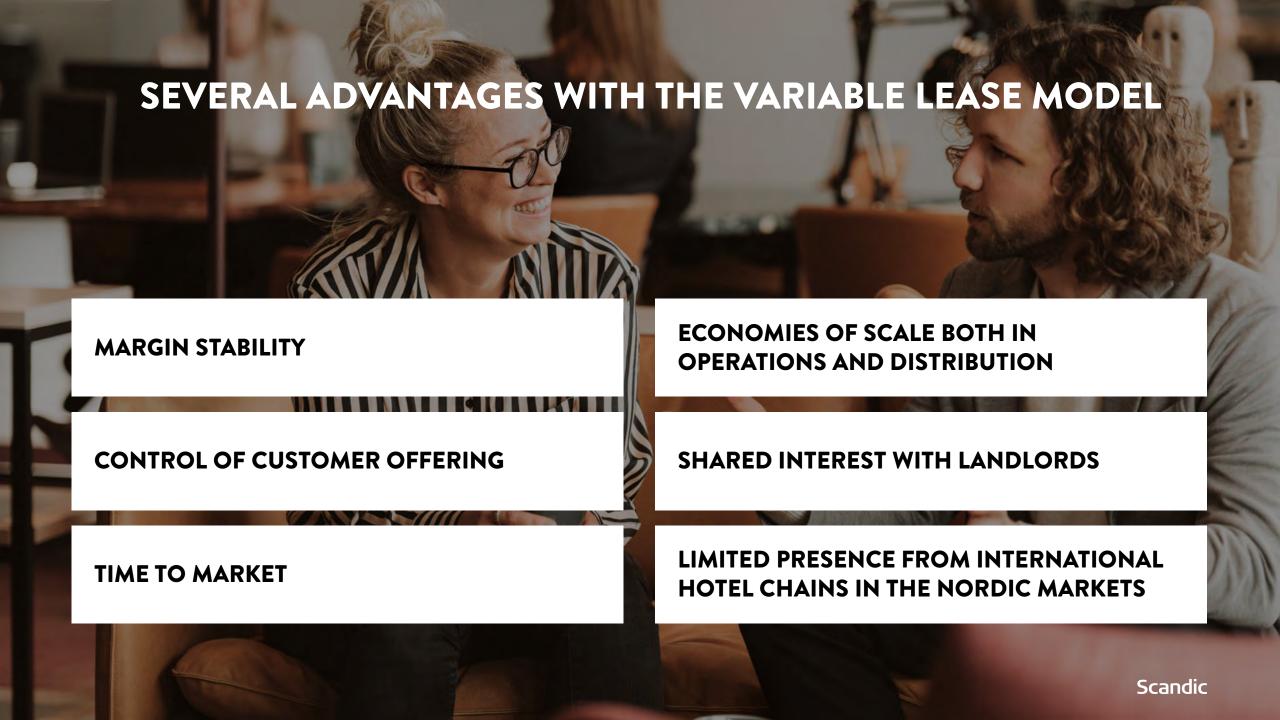
CONTINUED
GROWTH FROM
A POSITION OF
STRENGTH

MEASURES TO
DRIVE
MARGINS, CASH
FLOW AND
MARKET
POSITION

BECOMING THE NORDIC MARKET LEADER

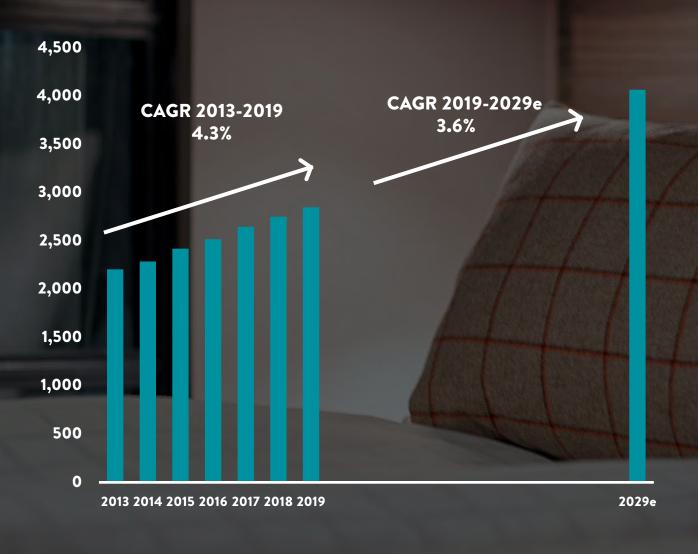
2014 2015 2016 2017 2018 2019 2020 2021-







GLOBAL TRAVEL AND TOURISM SPENDING IS GROWING OVER TIME



SEVERAL GROWTH DRIVERS:

Travel industry growing at a premium to GDP

Low-fare airlines

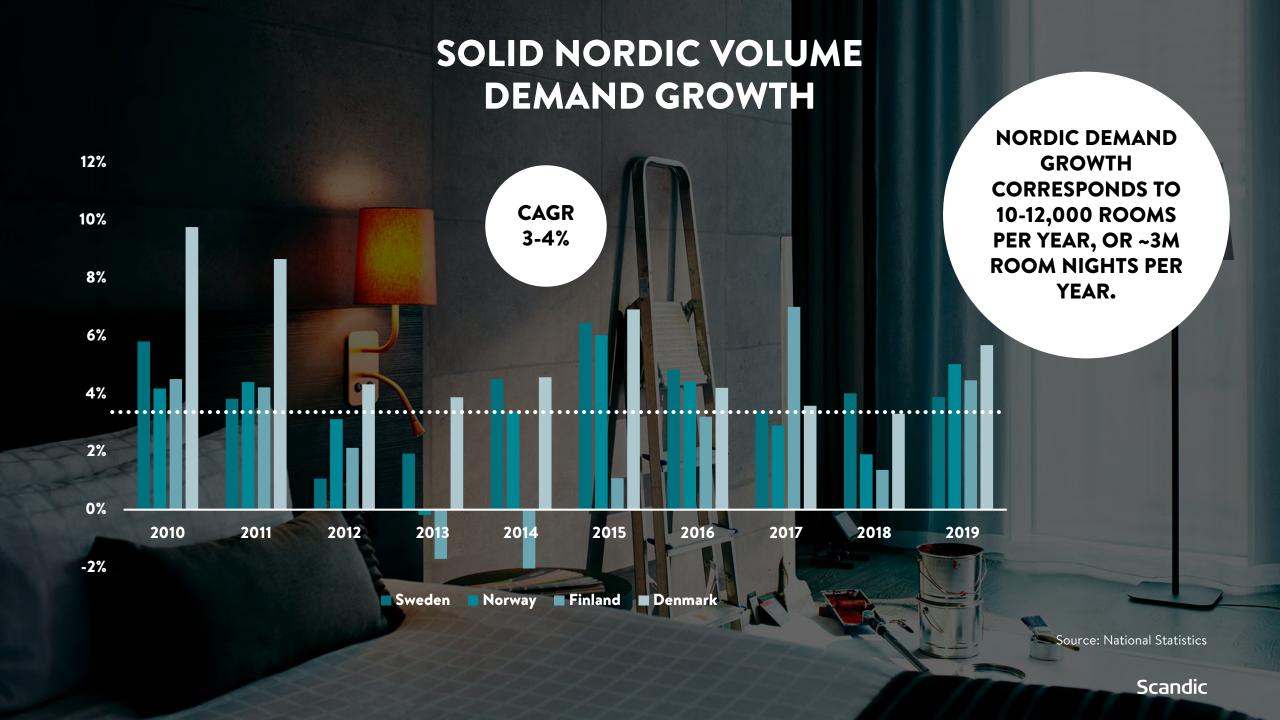
Digital distribution

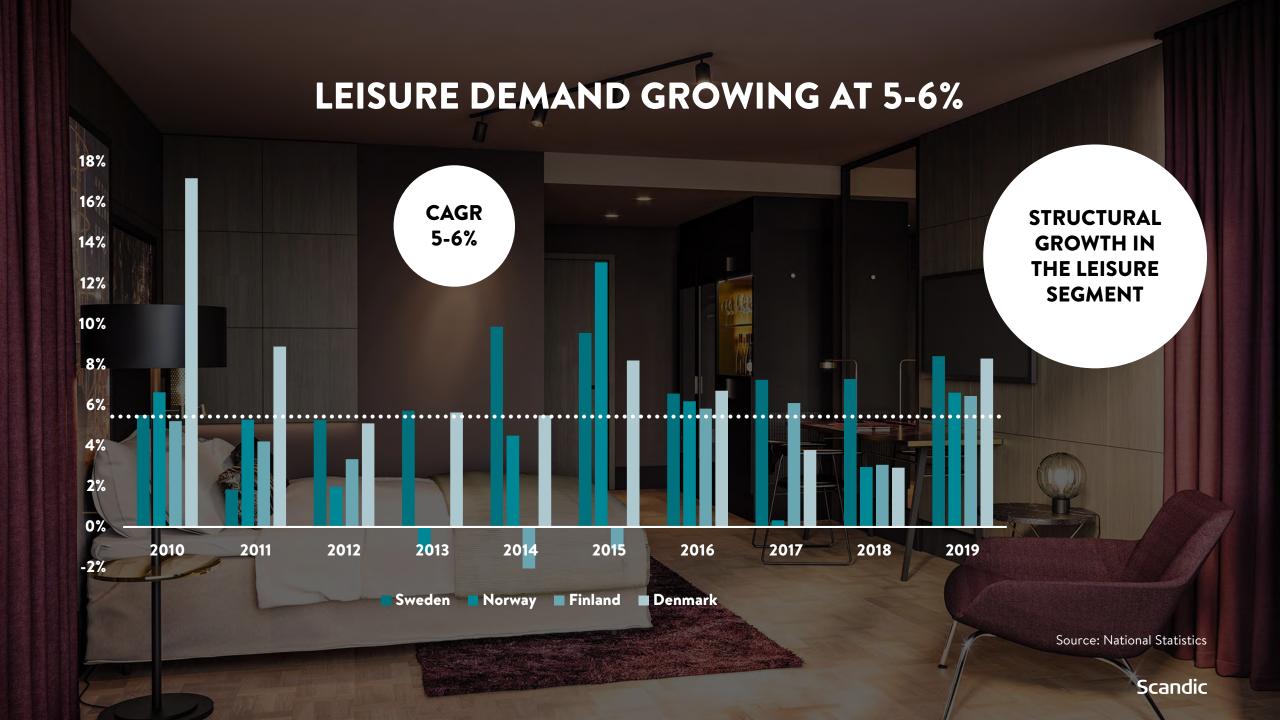
Urbanization

Growing leisure

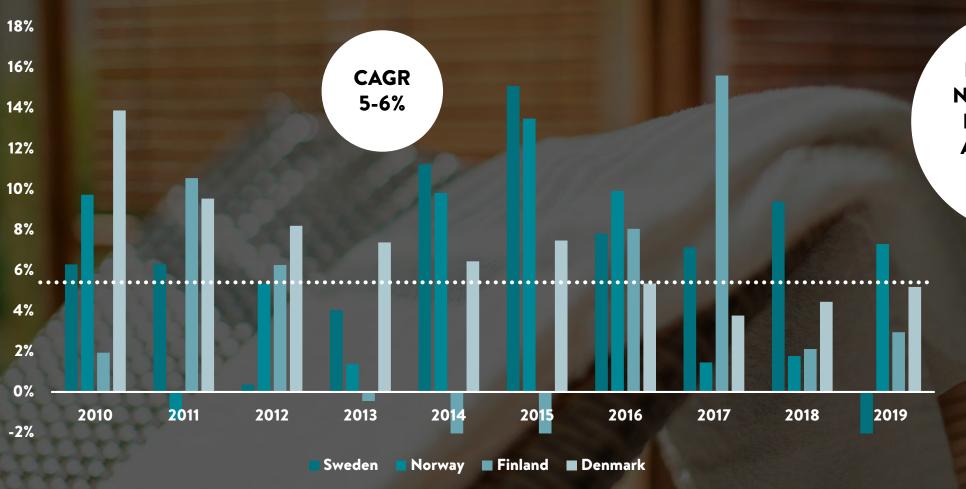
Individualization

Source: The World Travel & Tourism Council





INTERNATIONAL (NON-NORDIC) DEMAND GROWING AT 5-6% PER YEAR



INCREASED NON-NORDIC DEMAND IN ALL NORDIC MARKETS

Source: National Statistics

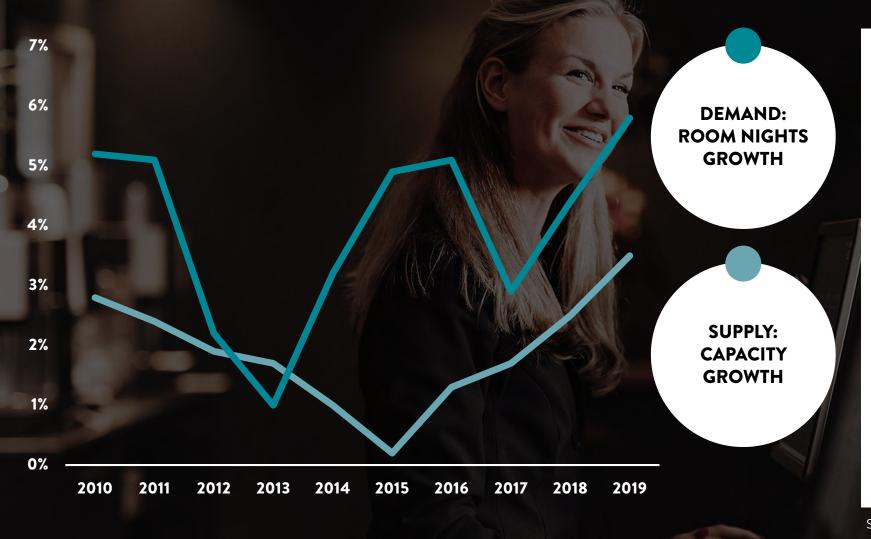
Scandic

ROBUST DEMAND IN THE CAPITAL CITIES



Scandic

DEMAND HAS OUTGROWN SUPPLY IN THE NORDICS



SUPPLY GROWTH IN 2020 EXPECTED TO BE SLIGHTLY LOWER THAN IN 2019

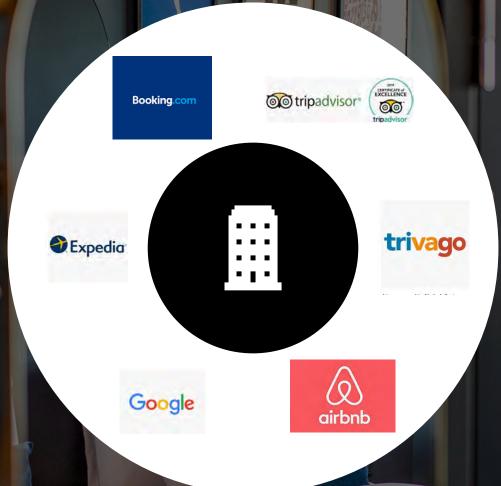
Source: National Statistics, Benchmarking Alliance

A CHANGING DISTRIBUTION LANDSCAPE

INCREASED PRESENCE FROM GOOGLE

OTA TAKING STEPS INTO BUSINESS TRAVEL

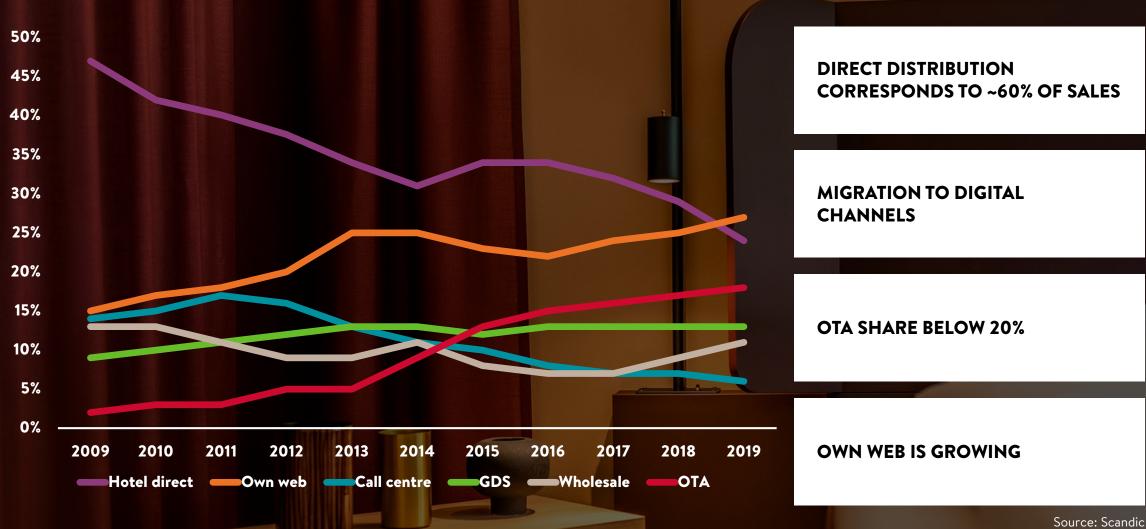
DISTRIBUTORS AIMING TO OFFER THE WHOLE VALUE CHAIN

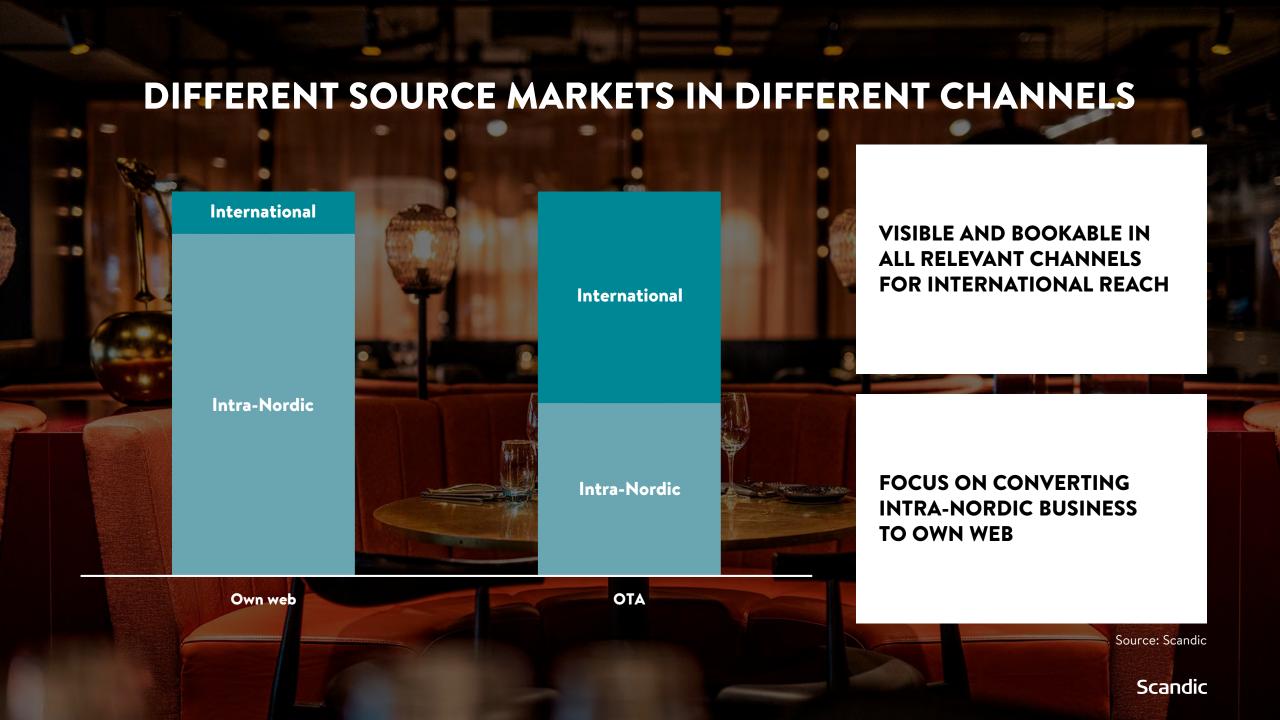


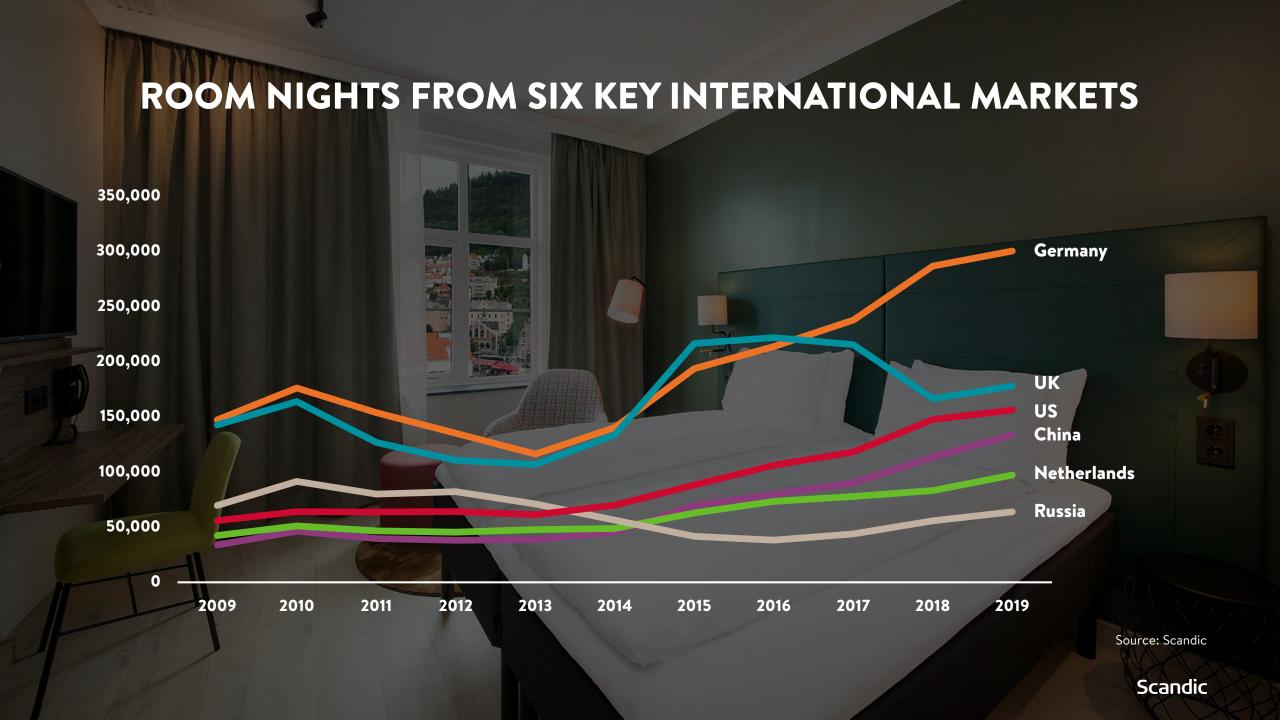
META SEARCH IS GROWING, MAKING PRICE INTEGRITY MORE IMPORTANT

ALTERNATIVE ACCOMMODATION INVENTORY INCREASING ON ALL PLATFORMS

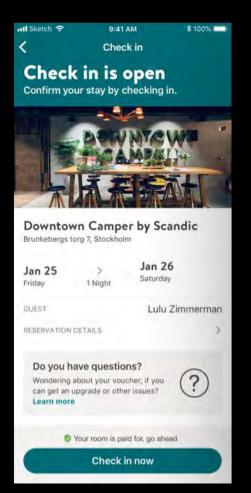
CHANGED MIX OVER TIME - BUT OUR DIRECT DISTRIBUTION REMAINS STRONG

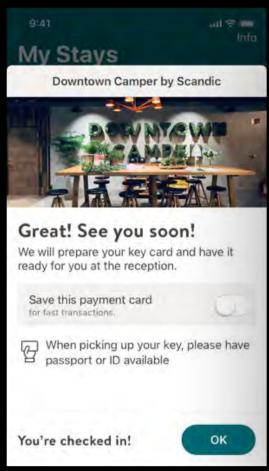


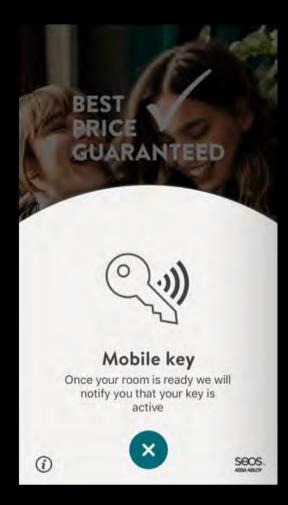


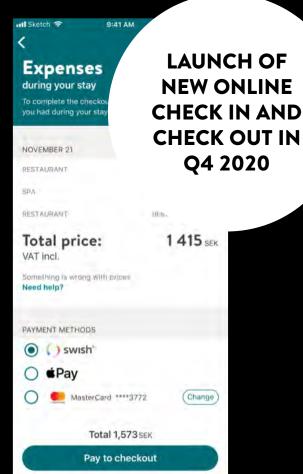


ENHANCING THE CUSTOMER EXPERIENCE









SCANDIC FRIENDS - CUSTOMER LOYALTY THROUGH DIGITALIZATION



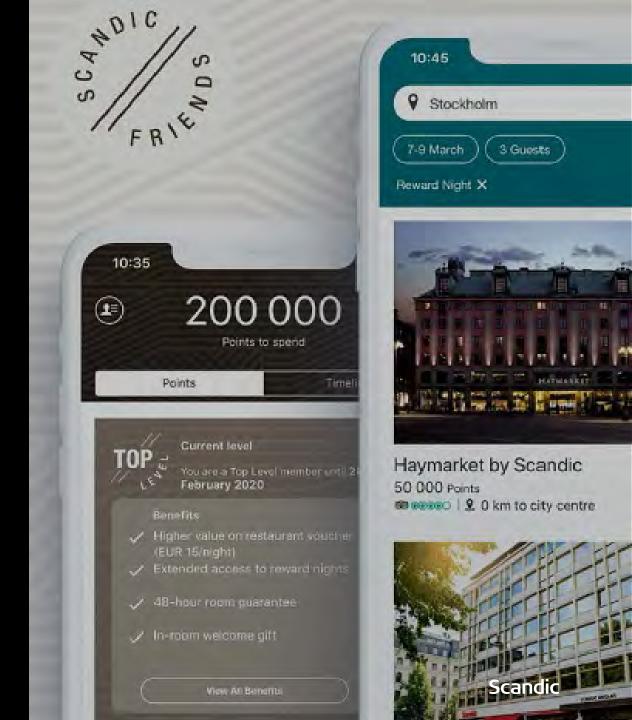
LARGEST HOTEL PROGRAM IN THE NORDICS



>2.5 million MEMBERS



>35 % OF ROOM REVENUE



FOCUS AREAS TO DRIVE MARGINS, CASH FLOW AND MARKET POSITION



PORTFOLIO MANAGEMENT



FOOD & BEVERAGE



CAPEX



DIGITALIZATION



OPTIMIZED DISTRIBUTION



2. FOOD AND BEVERAGE



FOOD & BEVERAGE

- Review of costs, concepts and modes of operation throughout the group
- Evaluate outsourcing of some outlets
- All signature hotels charge for breakfast
- Centralized sales of meetings at certain destinations



4. DIGITALIZATION



- Several ongoing development projects to enhance efficiency and customer experience
- Launch of online check in and check out in Q4 2020
- Implementation of group-wide ERP-system
- Replacing manual processes

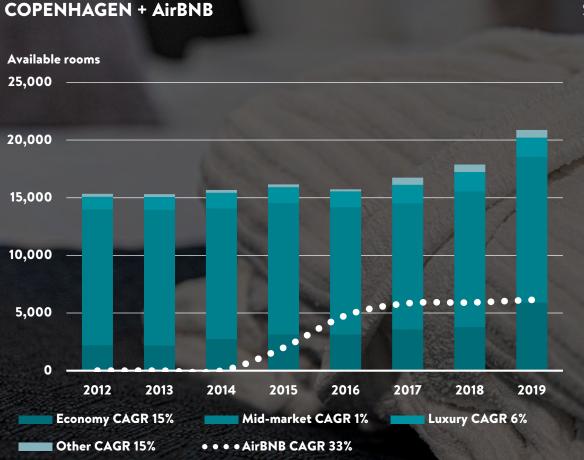


...LAUNCH OF SCANDIC GO SHOULD SUPPORT GROWTH AND MARGINS

- With Scandic GO we tap in to the growing economy segment
- Significantly widens addressable market
- Higher share of rooms business means higher margins
- Less capex per room due to configuration
- Potential in each capital and larger regional cities throughout the Nordics



TAPPING IN TO A GROWING SEGMENT



STOCKHOLM, HELSINKI, OSLO, COPENHAGEN



Source: Scandic Nordic Hotel Database, AirDNA

SCANDIC GO INCREASES SCANDIC'S TOTAL GROWTH POTENTIAL IN THE NORDICS



ANNUAL NORDIC DEMAND GROWTH 10-12,000 ROOMS PER YEAR



PORTFOLIO GROWTH ~1,500 ROOMS PER YEAR



POTENTIAL ASSUMING 25% OF MARKET GROWTH ~2,500-3,000 ROOMS PER YEAR

INTERNATIONAL GROWTH CONSIDERATIONS

PROVEN BUSINESS MODEL IN GERMANY

ONGOING INDUSTRY CONSOLIDATION

STRENGTHENED BUSINESS
DEVELOPMENT ORGANIZATION

INTERNAL FUNDING CAPACITY

SCANDIC WILL
EXPLORE GROWTH
OPPORTUNITIES
OUTSIDE THE
NORDICS

SHAREHOLDER VALUE IS KEY!

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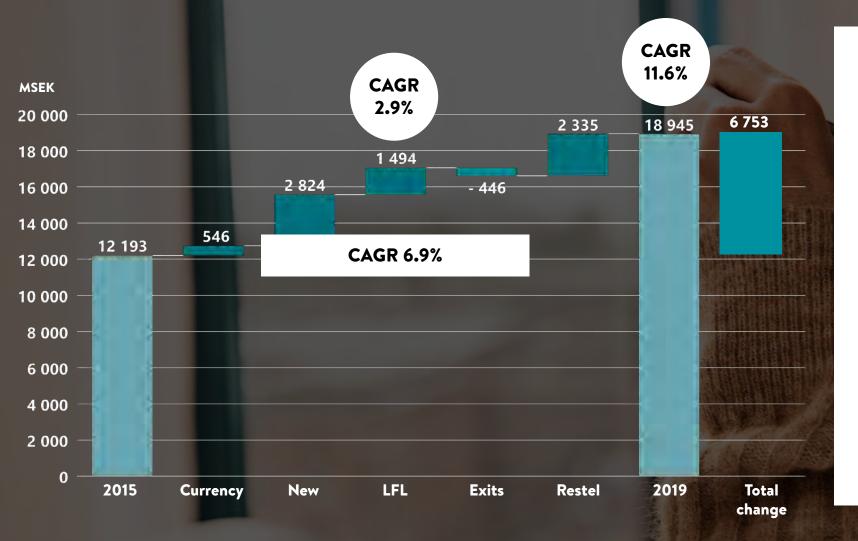






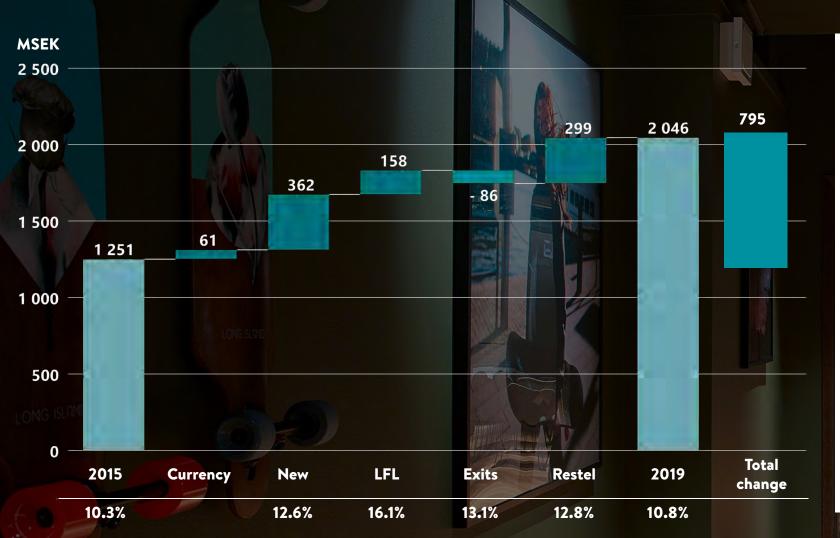


SALES DEVELOPMENT SINCE 2015



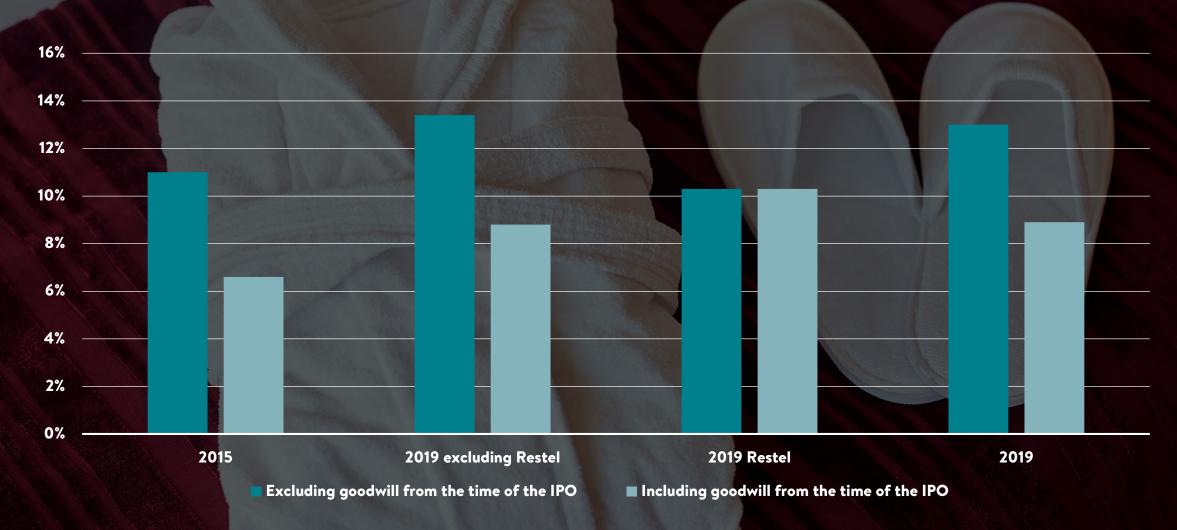
FINANCIAL OBJECTIVE:
ORGANIC GROWTH OF AT
LEAST 5% PER YEAR

ADJUSTED EBITDA SINCE 2015 - CONTRIBUTION TO MARGIN



OBJECTIVE: ADJUSTED EBITDA MARGIN OF AT LEAST 11%

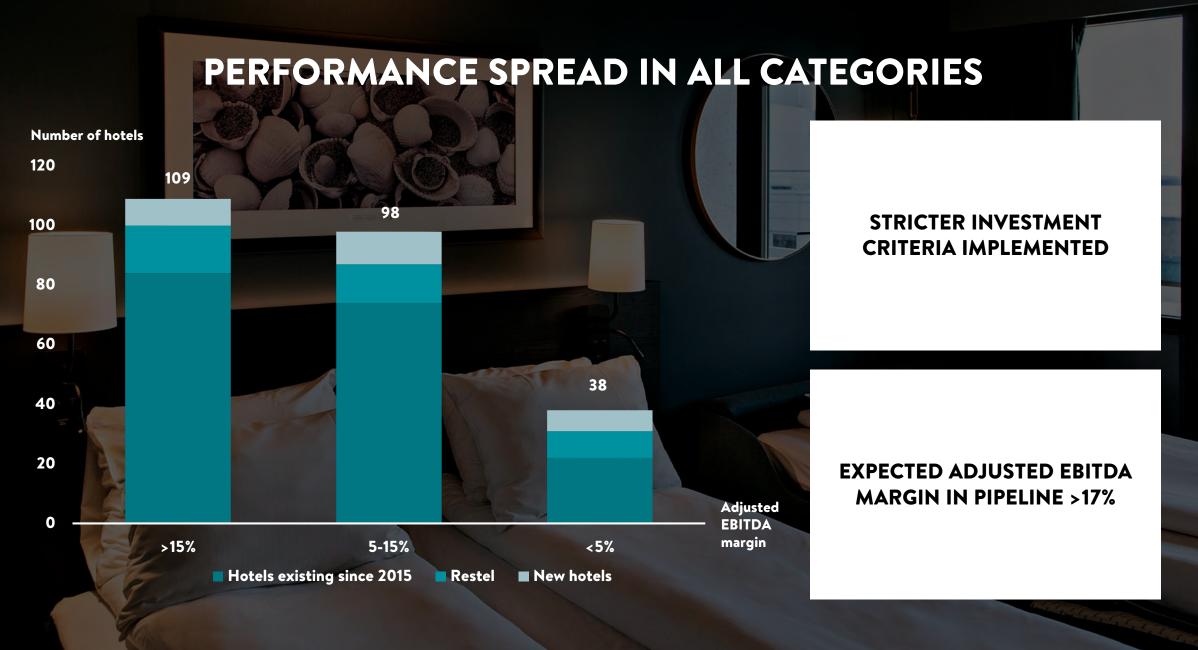
RETURN ON CAPITAL EMPLOYED



PROFITABILITY SPREAD IN THE HOTEL PORTFOLIO



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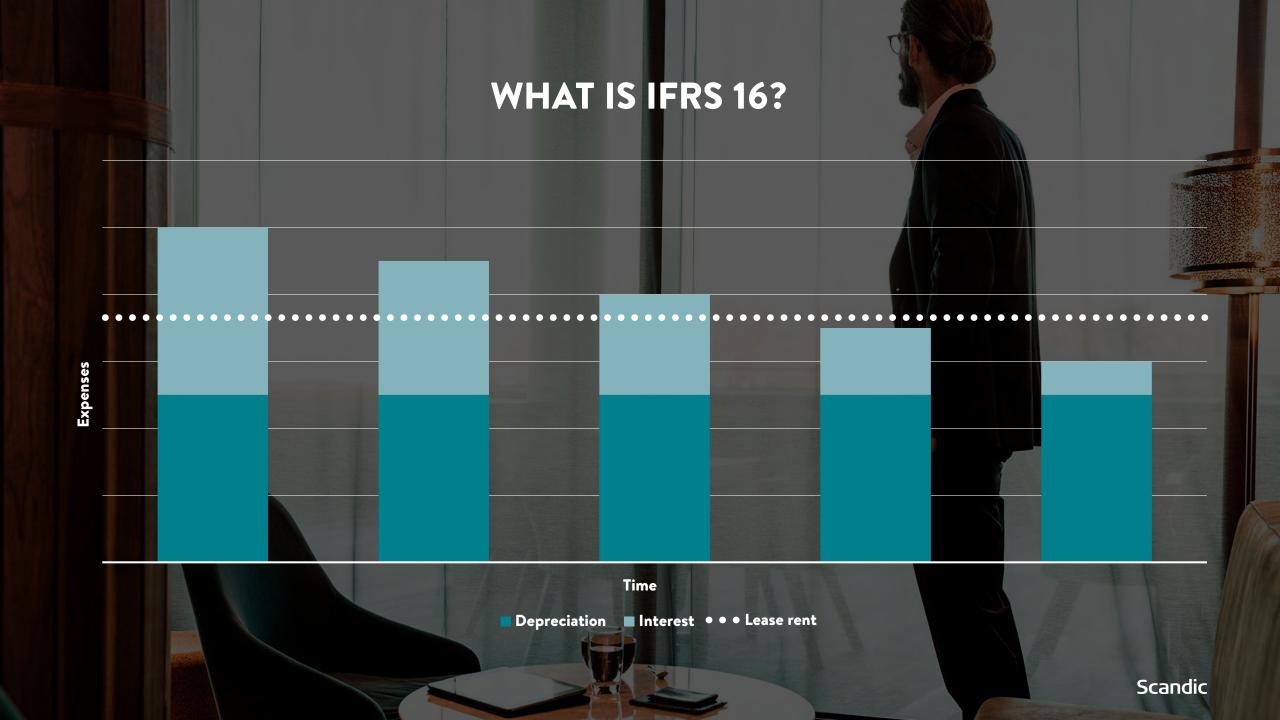


SENSITIVITY ANALYSIS

FLEXIBLE COST STRUCTURE AS ~75% OF LEASING COSTS ARE VARIABLE

COMPOUNDED VARIABILTIY
IS JUST BELOW 50%

	Share of revenue	Variability	Compounded variability
Cost of goods sold	9%	100%	9%
Direct varable selling costs	4%	100%	4%
Hotel operations payroll	25%	45%	11%
Hotell operations other	11%	35%	4%
SG&A	13%	0%	0%
EBITDAR margin	37%		
EBITDAR conversion			28%
Rent	27%	75%	20%
Adjusted EBITDA margin	11%		
Adjusted EBITDA conversion			48%



INVESTMENT CASE – EXAMPLE

SCANDIC IS CONSIDERING INVESTING IN A HOTEL FOR VARIOUS REASONS IT HAS BEEN DISCUSSED WHETHER THE LEASE TERM SHOULD BE 5 OR 20 YEARS WITH OTHERWISE UNCHANGED TERMS.

Rooms:	350
RevPAR:	825
F&B share:	20%
Revenues	132
GOP 47%	62
Rent 27%	36
Adjusted EBITDA	26
Adjusted EBITDA%	20%
•	

Capex:	90
ROI	29%
Guaranteed rent	30
Rent cover	2,1

Depreciation (10 years)	9
Interest	3%

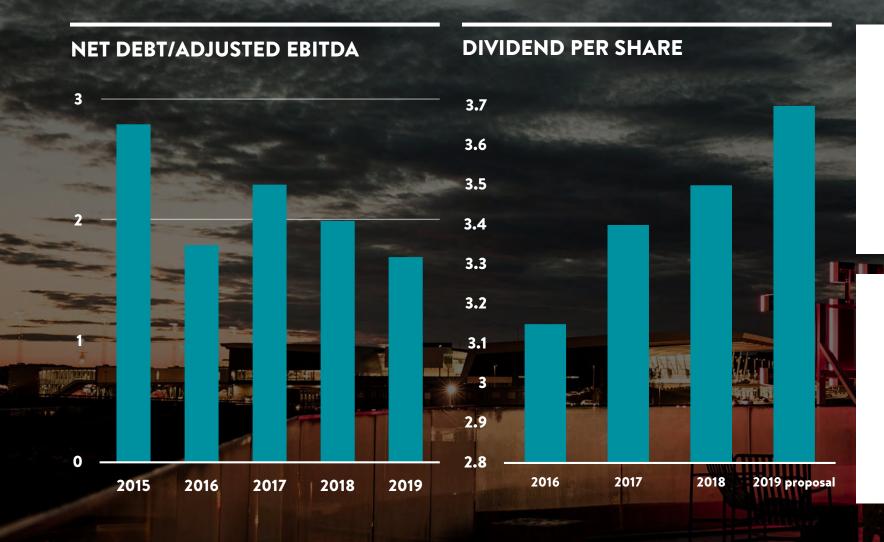
IFRS 16 EFFECT - OUTCOME

Effects in reporting:	5 years lea	5 years lease		20 years lease	
	Non - IFRS 16	IFRS 16	Non - IFRS 16	IFRS 16	
Ramped up year 3					
Revenue	132	132	132	132	
EBITDAR	62	62	62	62	
Rent	-36	-6	-36	-6	
Adj. EBITDA	26		26		
EBITDA	26	56	26	56	
Depreciation	-9	-36	-9	-30	
EBIT	17	20	17	26	
Financial net	-3	-5	-3	-16	
Tax	-3	-3	-3	-2	
Net profit	11	11	11	7	

OUR REPORTING GOING FORWARD

- We will disregard IFRS 16 effects when making investments decisions
- Financial objectives and important key ratios will continue to be defined ex IFRS 16
- Complete financial statements will be provided with and without IFRS 16 going forward

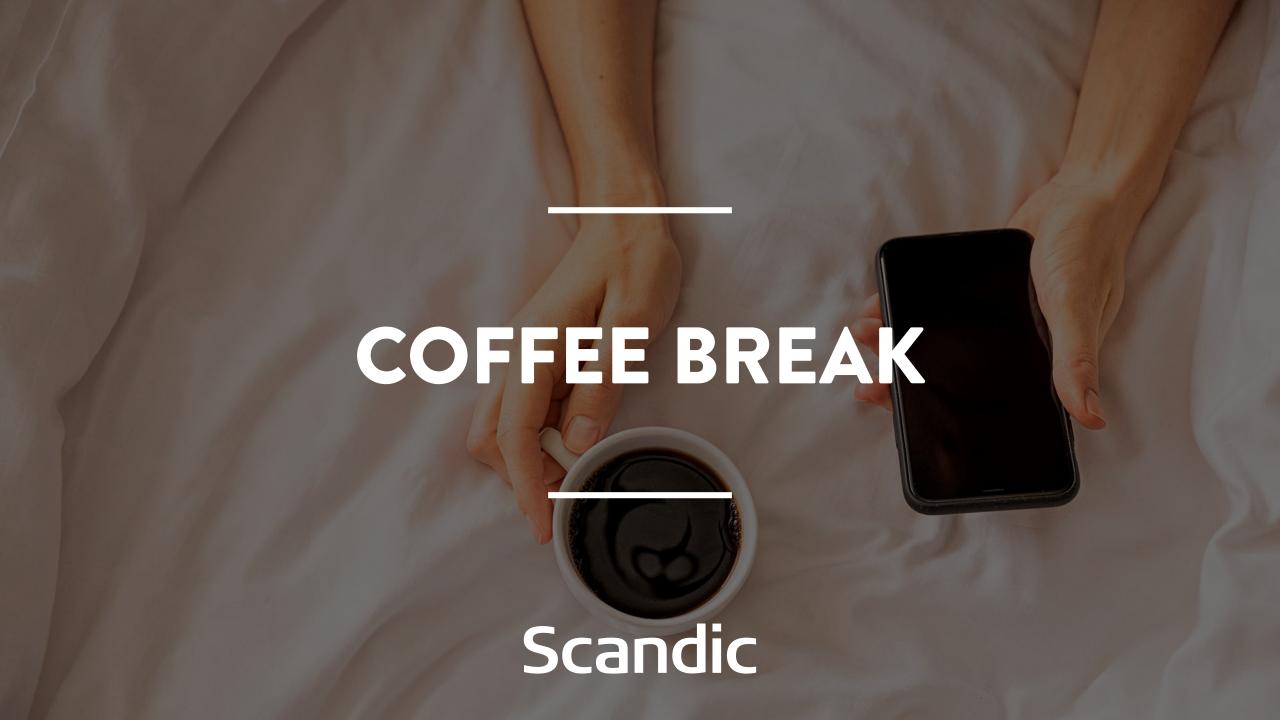
FINANCIAL POSITION AND DIVIDEND



ADDITIONAL DEBT CAPACITY
OF AT LEAST 2.5 BSEK

CASH GENERATIVE BUSINESS
WITH FREE CASH FLOW OF
~4% OF SALES BEFORE
EXPANSION CAPEX
AND DIVIDEND















WE PUSH OURSELVES

1993

Launched the "hang up your towel" initiative that today is the global industry standard

2003

Introduced what is now a 159-point standard for accessibility

1996

Began phasing out single-use plastic packaging

2008

Started serving local water in sustainable, refillable bottles designed specially for Scandic

AND THESE ARE JUST A FEW OF OUR MANY INITIATIVES...



WE SUPPORT THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS



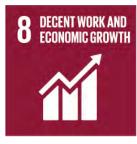


















GENDER EQUALITY

















DIVERSITY & INCLUSION

Scandic will lead the hotel industry in giving all employees the same opportunities and reflect the society in which it operates.

CO, EMISSIONS

Scandic will be the hotel company with the lowest CO_2 emissions.

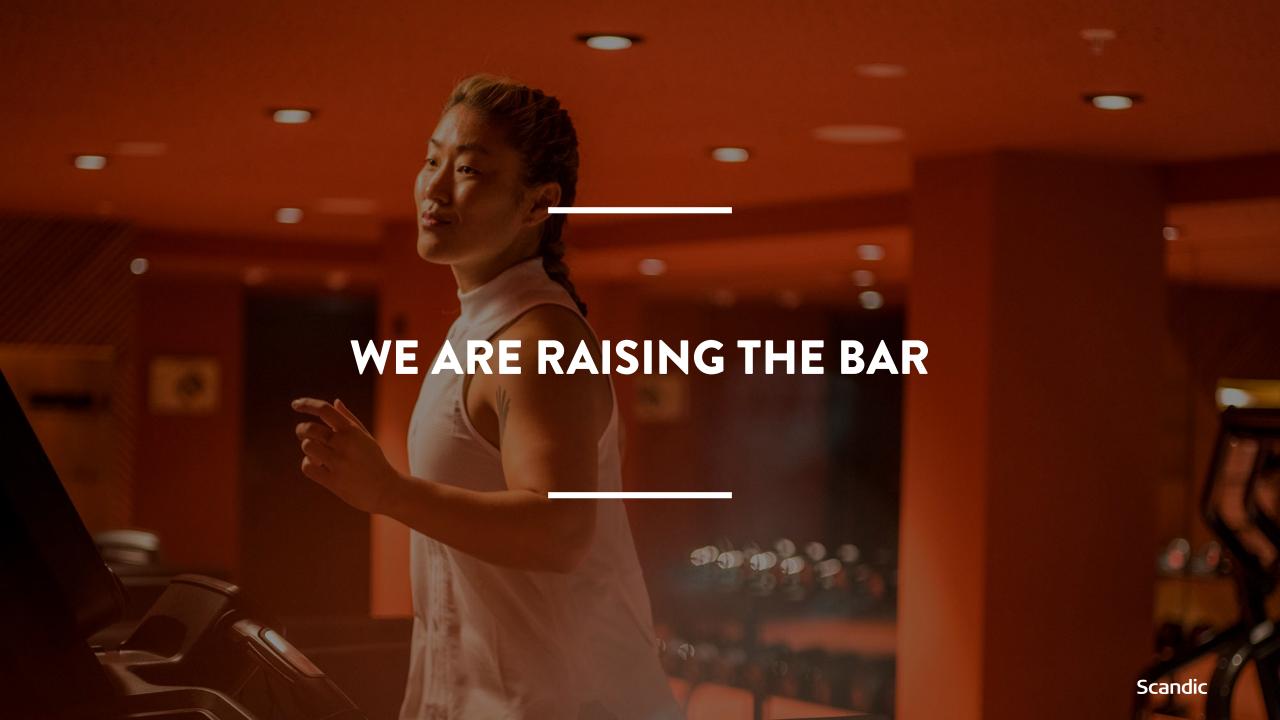
WE HAVE AMBITIOUS GOALS FOR 2020

HEALTH

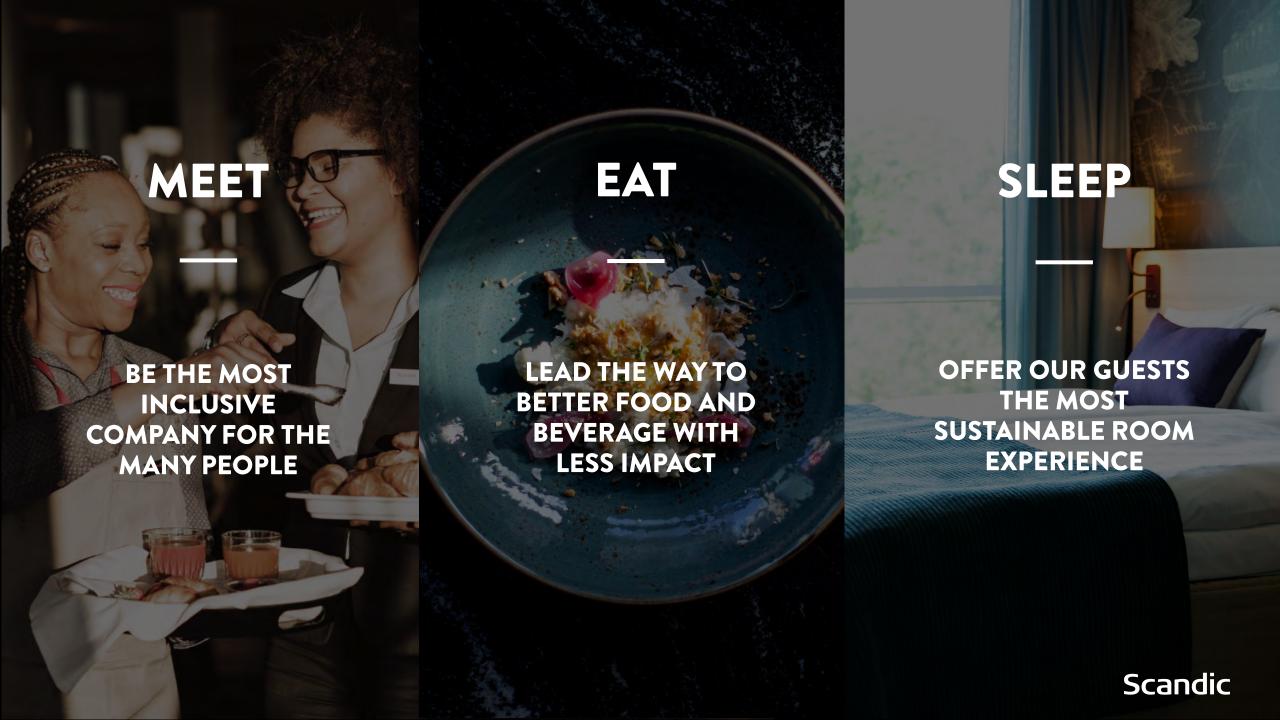
Scandic will be the premier hotel choice for customers who prioritize a healthy lifestyle and an attractive employer when it comes to work-life balance.

WASTE

Scandic will continually work to reduce total waste and increase the share of recycled waste.

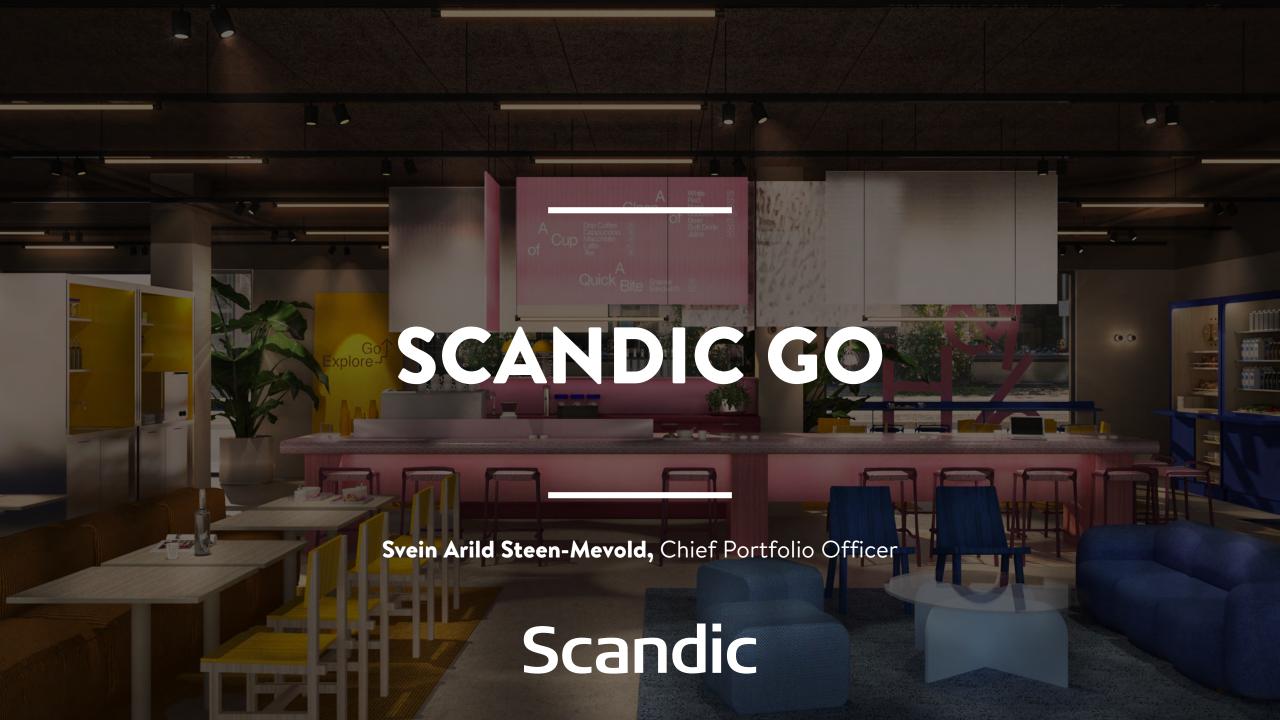


A WORLD-CLASS NORDIC HOTEL COMPANY EAT MEET SLEEP SUSTAINABLE HOTEL OPERATIONS







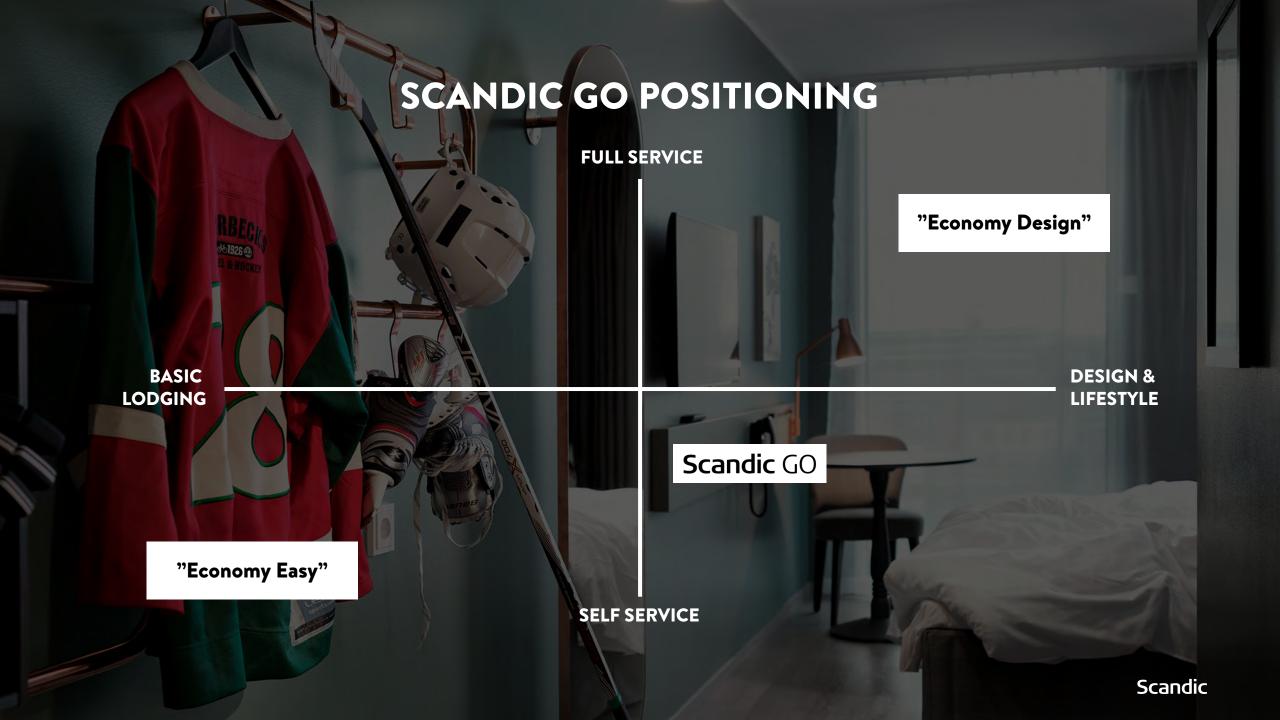






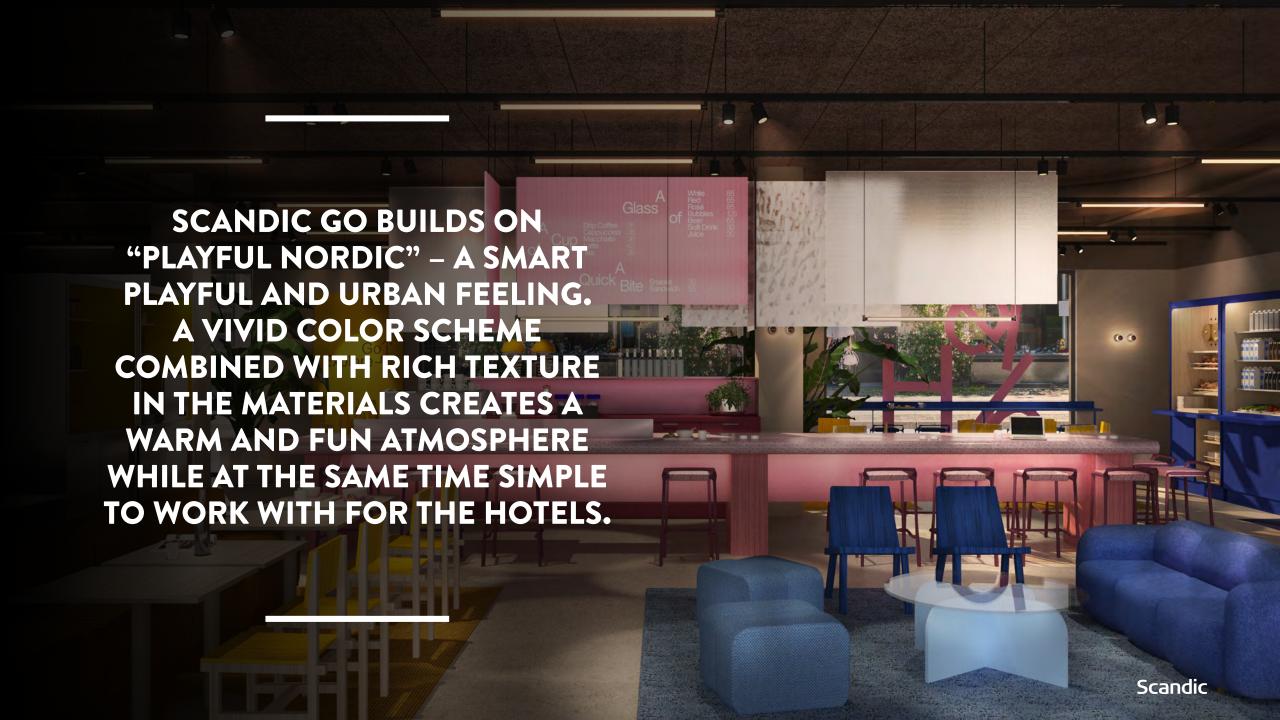




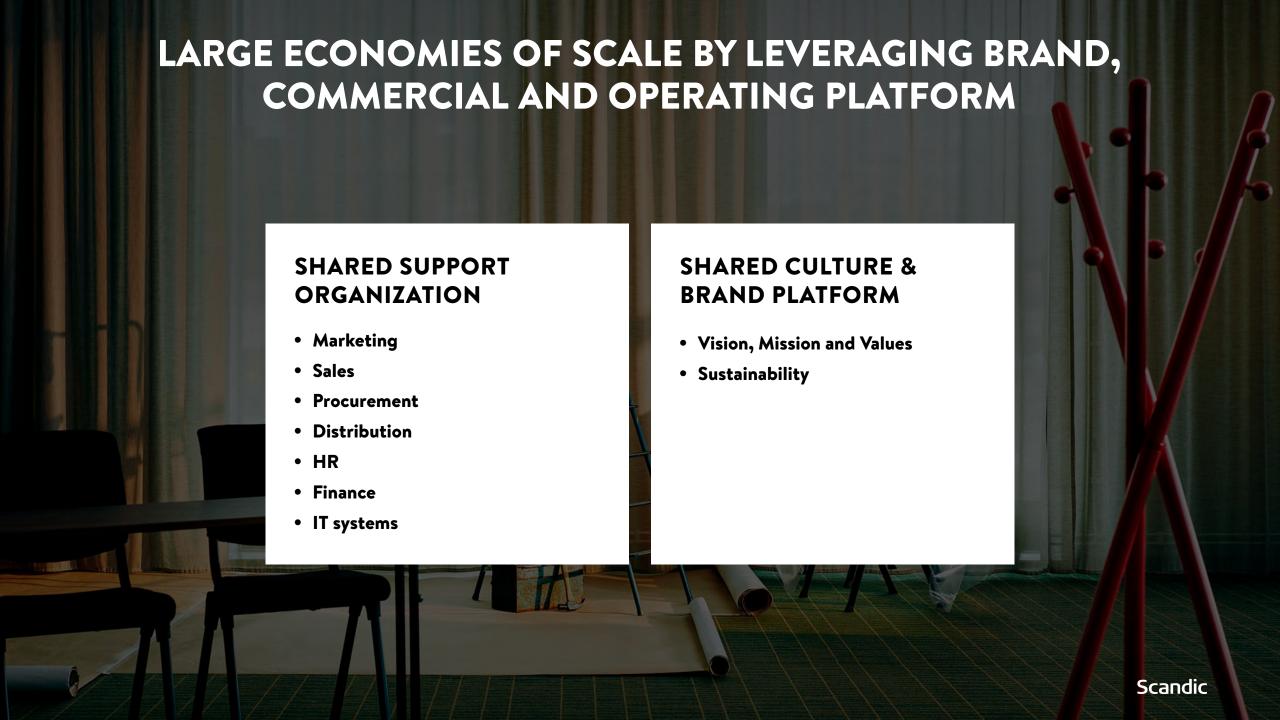


CLEAR DIFFERENTIATION BETWEEN SCANDIC GO AND SCANDIC

	Scandic GO	Scandic
Location	A-AAA city and city airport locations	B-AAA city, roadside and airport locations
Room size / main categories	15 (12-18) sqm / one	20 (17-23) sqm / many
Public areas	All-in-one lounge	Expanded
In room entertainment, casting / content	/ free	At selected hotels / premium
Breakfast	Excluded / cold selection	Included / breakfast for all buffet
Restaurant	X	✓
Gym	×	✓
Meeting facilities	×	At selected hotels
Kids concept	×	✓







OUR FIRST SCANDIC GO HOTELS

Scandic Upplandsgatan – Stockholm



Scandic No. 53 – Stockholm



Scandic Grensen – Oslo



Scandic Karl Johan – Oslo



Scandic Webers – Copenhagen



